

Monroe College Residence Life

PARENT GUIDE



The Residence Life team at Monroe College is committed to helping students have a wonderful experience while living on campus.

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Here are some ways that the Residence Life team is committed to your students' success:

- ▶ Ensuring a safe and comfortable living environment for all students
- ▶ Offering a range of resources and support to help students succeed academically and personally
- ▶ Collaborating with Public Safety, Facilities, and Student Activities to maintain the residence halls and create a positive living experience
- ▶ Encouraging students to learn and grow through special programming and off-campus activities
- ▶ Working with the campus dining services provider to plan events and address any menu or dining-related concerns
- ▶ Resolving conflicts that may arise between roommates or other students
- ▶ Enforcing rules designed to keep students safe and support the needs of the residential community

To prioritize the safety and security of our students, we have implemented the following measures:

- ▶ 24/7 Public Safety desk in all residence halls
- ▶ Requiring students to show IDs to gain building access after hours
- ▶ Installing security cameras at building entrances and exits
- ▶ Enforcing visitation policies
- ▶ Providing ceiling sprinklers and fire extinguishers on every floor
- ▶ Holding regular floor meetings to address safety matters and student issues
- ▶ Conducting fire drills every semester

Title IX and “Enough is Enough”

We are committed to providing students and employees with a safe environment in which to learn, live, and work – one that cultivates equality and mutual respect, and is free from any form of sexual discrimination, violence, harassment, or misconduct.

Health & Wellness

- ▶ **One-on-One and Group Counseling Available**
Jessica Pollas, LSW, MSW / 646.413.3539 / jpollas@monroecollege.edu
- ▶ **504 Coordinator**
Saadia Del-Llano / 646.393.8228 / sdelllano@monroecolleg.edu

To help your student have a fantastic experience in campus housing, here are some things you can do:

- ▶ Encourage them to take their studies seriously
- ▶ Remind them to be responsible and accountable, and to behave like adults
- ▶ Stress the importance of following our housing rules
- ▶ Encourage them to speak up and let us know if they are having any difficulties in the residence hall or on campus
- ▶ Excite them about the opportunities to try new activities and meet new people
- ▶ Remind them to treat the residence hall like their home and be considerate of others sharing these spaces
- ▶ Make sure to inform us of any changes to your contact details (as their emergency contacts)

Here are some of the important rules that we discuss with students:

- ▶ Alcohol, drug, and smoking policies
- ▶ Fire safety rules
- ▶ Prohibited items on campus
- ▶ Parking policy for housing students
- ▶ Quiet hours in the residence halls
- ▶ Rules against violence and disruptive behavior, including discrimination, harassment, and bullying
- ▶ The importance of respecting College property and the property of other students
- ▶ The prohibition of unauthorized access to College facilities and other students' rooms
- ▶ Check-out procedures for the end of the term

FERPA

- ▶ The Family Educational Rights and Privacy Act of 1977 protects the confidentiality of student records. FERPA governs (1) the release of educational records maintained by the College, and (2) access to these records.
- ▶ We respect our students and treat them as the adults they are. Accordingly, we will always work with the student first to resolve issues.
- ▶ In keeping with that philosophy, a signed FERPA release will not trigger an automatic notification to parents about academic issues, etc.

FAQs for Parents

What items are provided in the residence hall room?

Each student living on campus is provided a bed, closet/drawer, twin mattress, and a mirror. Each room includes a refrigerator, wi-fi access, an in-suite bathroom, and control of ac/heat.

Do you have 24/7 security on campus?

Absolutely. Our Public Safety team is on campus 24 hours a day, 365 days a year. Each residence hall is staffed with a Public Safety officer 24 hours a day and other officers patrol the campus area. In the event of an emergency, students may call the emergency phone number 914.740.6854.

Are meal plans available?

Yes. All students are required to have a meal plan if they are living on campus, except for those students living in apartment-style dorms that are equipped with kitchens. We have two different meal plans available to accommodate student needs.

Is the meal plan in effect during the breaks between semesters?

No. The meal plan is only in effect during the semester. Residents are expected to make their own arrangements for meals during the break between semesters. Athletes participating in a pre-season sport will not be required to check out.

What should my student do if they get sick while on campus?

It is very important that your student take any illness seriously. They are to contact their Resident Director or Public Safety if they need to see a healthcare provider so that arrangements can be made to take them to the nearest health facility.

Are there resources to help students cope with stress, anxiety, and other mental wellness issues?

Yes, of course. We have therapists and outside resources available to support students.

How do I send mail to my student?

Simply send letters or parcels to their attention at Monroe College, 434 Main Street, New Rochelle, NY 10801. Very important: Make sure that your student's name is very clear at the top of the address. Your students will be required to show proof of identification to retrieve items.

Is there a laundry facility on campus?

Yes. There are washers and dryers in all residence halls. It is card operated.

Does my student need to move their belongings out of their residence hall during breaks?

Students do not have to remove their belongings from their residence halls during the breaks between the Fall and Winter semesters or between the Winter and Spring semesters. Students DO need to remove all belongings during the four-week break in August.

Can my student stay on campus during the break between semesters?

Yes, provided that they are in good academic status and are registered for classes the following semester

Will I receive a report card at the end of the semester?

No. Students will be able to access their grades at the end of each semester, but we do not send a copy home to parents. Once a person reaches the age of 18, there are privacy laws in place that we must follow.

The Family Educational Rights and Privacy Act (FERPA) affords certain rights to students concerning the privacy of, and access to, their academic transcript and College records. Unless they complete a specific form that grants us permission to discuss such information with others, including their parents, we are prohibited from doing so. Please note: Completing the form does not trigger automatic performance or conduct reporting to those listed.

Where can my student get the FERPA Consent for Access to Records form?

It is available on our website and from the FYE, Student Services, and Registrar offices.

Are students of age allowed to consume alcohol or legal marijuana in the residence halls?

No. Our residence halls are all “dry halls,” which means alcohol and marijuana are not permitted to be consumed or brought in for consumption off campus, regardless of a student’s age. Failure to adhere to this policy may result in immediate suspension from housing.

All illicit substances are prohibited on campus. Additionally, any misuse and/or abuse of prescription or over-the-counter drugs will not be tolerated. Any drugs, or drug combinations (legal or illegal), deemed by the College to be detrimental to the health and well-being of our College community are not allowed on campus. Failure to adhere to this policy can result in immediate suspension from housing.

A few things to keep in mind about Monroe:

We are incredibly diverse. Our students represent different backgrounds, ethnicities, religions, countries, gender and sexual identities, and beyond.

We absolutely have your student's back.

Your student will not get "lost in the crowd" here.

We work hard to maintain a safe, inclusive campus.

We treat the students like adults and expect them to act the same.

Important Contact Information

24/7 number Public Safety: 914 740.6854

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